

# ZX-GO

## USER MANUAL



ZERO-X



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## **IN THE BOX**

1. ZX-G0 Single Axis Gimbal x1
2. Micro USB Charging Cable x1
3. Screwdriver x1
4. Button Cell Battery x1
5. User Manual x1
6. Quick Start Guide x1


### **1. SAFETY PRECAUTIONS**

Please read and understand these safety precautions before using the gimbal.

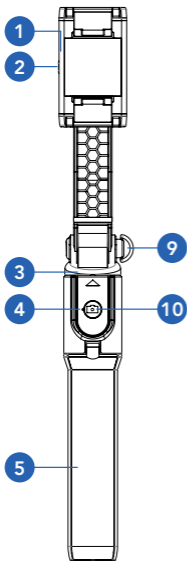
- Do not drop, crush, pierce or bend the gimbal as it may damage and cause it to malfunction.
- The gimbal is not water-resistant. Do not use any liquid cleansers to clean it. Use only a soft dry cloth to wipe clean the gimbal.
- Ensure that nothing is obstructing the gimbal when it is in operation.
- Keep the gimbal away from sand and dust to safeguard the sensors in the motor.
- Only recharge the gimbal with the supplied USB cable. If you are using a wall charger, ensure that it is a certified product in your region with an AC input of 240V 50/60Hz and a 5V output.
- Do not use the gimbal in temperatures above 55°C.

## 2. IMPORTANT BATTERY SAFETY INFORMATION

- Do not use any third-party or unknown accessories or batteries.
- Do not disassemble the battery.
- Do not short circuit the battery. A short circuit may occur when the battery is in contact with other metal objects.
- Do not charge the battery in direct sunlight.
- Always charge the battery in a designated place away from people and pets.
- Do not leave the battery on a prolonged charge when not in use.
- Do not charge the battery if the ambient temperature is below 10°C or above 45°C.
- Always use the supplied charger and observe manufacturer's charging requirements.
- Battery performance is best when it is within normal room temperature.
- Please fully charge the battery before first use.

|   |   |
|---|---|
|                            |   |
| <b>WARNING</b>  |   |
| <b>KEEP OUT OF REACH OF CHILDREN<br/>THIS PRODUCT CONTAINS A BUTTON BATTERY</b>                               |   |
| <br>BUTTON/CELL<br>BATTERY | <p>If swallowed, a lithium button battery can cause severe or fatal injuries within 2 hours.</p> <p>If you suspect your child has swallowed or inserted a button battery, call the <b>Poisons Information Centre</b> immediately on <b>13 11 26</b> for 24/7 fast, expert advice. If your child is having any difficulty breathing, contact <b>000</b>.</p> |
|                            |   |

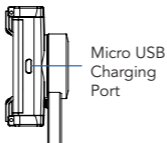
### 3. PRODUCT FEATURES



1. Gimbal status indicator
2. Gimbal power button
3. Pole extender
4. Bluetooth remote control indicator
5. Tripod grip
6. Phone clip
7. Micro USB charging port
8. Positioning bead
9. Rotation lock
10. Capture/record button

#### 4. CHARGING THE GIMBAL

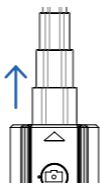
Use the supplied Micro USB cable and plug it into the Micro USB charging port to charge the gimbal. Once charging is complete, the light on the gimbal status indicator will change from red to green.



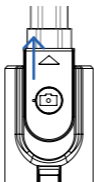
## 5. REMOTE CONTROL BATTERY INSTALLATION

Please refer to the illustrations with regard to the following instructions.

1. Extend the pole extender.

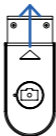


2. Remove the remote control by pushing it up.

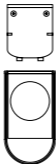




3. Unscrew the battery compartment and slide it out in the direction of the arrow indicator.



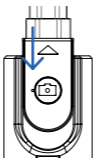
4. Insert a button battery CR1620 into the battery compartment.



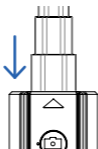
5. Replace the battery compartment cover and fixing screw.



6. Re-install the remote control onto the gimbal stem.



7. Retract the pole extender.



## 6. POWER ON/OFF GIMBAL

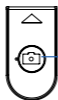
To turn the gimbal on or off, press and hold the power button (2) for a few seconds.

## 7. POWER ON/OFF REMOTE CONTROL

To turn the remote control on or off, press and hold the remote control power button (10) for a few seconds.

## 8. REMOTE CONTROL BLUETOOTH PAIRING

1. Turn on the remote control by holding down the remote control power button (10) for 3 seconds until the blue LED light begins to flash.



Press for 3  
seconds

2. Turn on the Bluetooth settings in your smartphone and follow the prompts to connect to the ZX-G0.
3. The gimbal is now paired to your smartphone.

## 9. GIMBAL SET-UP

1. Unfold the gimbal and tighten the rotation lock.
2. Open the phone clip and place your smartphone in the holder.

3. Adjust the smartphone position until it is centred and balanced.

**NOTE:**

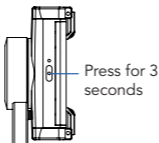
- If the gimbal is not well-balanced, it may overheat or use excessive power when turned on.

## 10. GIMBAL MODE

The ZX-G0 can be used with or without gimbal mode.

To turn on gimbal mode, rotate the gimbal clockwise so that it moves freely and is not latched to the positioning bead.

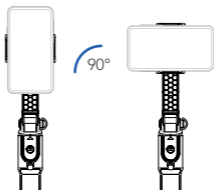
Press the gimbal power button (2) for 3 seconds to activate the gimbal function.



You can now begin to take photos or record videos using either your smartphone or the gimbal remote control if it is connected to your smartphone.

## 11. PORTRAIT AND LANDSCAPE MODES

To switch between portrait and landscape mode, press the gimbal power button (2) and the gimbal will automatically switch to the preferred mode from the previous position.



## 12. SELFIE AND TRIPOD FUNCTIONS

The gimbal can be used as a selfie stick or smartphone tripod. To use the gimbal as a selfie stick, please turn off the gimbal mode function.

### SELFIE STICK FUNCTION

Place your smartphone in the holder and turn the holder until it locks in place within the positioning bead.

### SMARTPHONE TRIPOD FUNCTION

Open the three tripod legs and set the gimbal on a flat and horizontal surface. Adjust the centre of gravity of the smartphone

position to avoid any tilting.

### 13. SPECIFICATIONS

**Net weight:** 230g

**Maximum weight capacity:** 300g

**Battery capacity:** Li-ion 400mAh

**Charging port:** Micro USB

**Charging voltage:** 5V

**Operating current:** 50mA to 900mA

**Operating duration:** Up to 4 hours

**Bluetooth remote control range:** 10m

**Remote control battery type:** CR1620

**Folded dimensions:** 190mm x 70mm x 40mm

**Extended length:** 600mm

### 14. TROUBLESHOOTING

**Q: My remote control is not working.**

*A: The remote control will go into sleep mode if there is no input from the user after 10 minutes. Simply press the remote control capture button to wake it up. If the remote control is still not working, the battery may need replacing.*

**Q. The remote control status indicator shows a red light.**

*A. This indicates that the remote control battery is low on power. Please replace the remote control battery accordingly.*

## 15. WARRANTY

### WARRANTY TERMS AND CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian Consumer Law. Directed Electronics Australia Pty Ltd (Directed Electronics) warrants that this product is free from defects in material and workmanship for a period of 12 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from alterations of the product, accident, misuse, abuse or neglect. In order to claim the warranty, you must return the product to the retailer from which it was purchased or if that retailer is part of a National network, a store within that chain, along with satisfactory proof of purchase. The retailer will then return the goods to Directed Electronics.

Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection. All costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics, will be borne by you.

**Email:**

info@zero-x.com.au | info@zero-x.co.nz

**INDEMNITY**

You agree to defend, indemnify and hold harmless Zero-X and its subsidiaries and affiliates from and against any and all claims, proceedings, injuries, liabilities, losses, costs and expenses (including reasonable legal fees), including but not limited to, claims alleging negligence, invasion of privacy, copyright infringement and/or trademark infringement against Zero-X and its subsidiaries and affiliates, relating to or arising out of your breach of any provision of these terms, your misuse of Zero-X or its services, or your unauthorized modification or alteration of products or software.

**WARRANTY AND WARRANTY  
DISCLAIMER**

Zero-X has a limited warranty, whereby Zero-X warrants to you and only to you that this Zero-X gimbal will be free from defects in materials and workmanship for one (1) year from the date of your purchase (unless a longer warranty period is required by law).



The specifics of this Zero-X limited warranty are covered in this manual.

To the extent possible under governing law, other than the above product warranty for the Zero-X Gimbal you understand and agree that the Zero-X services are provided on an "as is" and "as available" basis.

Zero-X makes no warranty that the Zero-X product and services will meet your requirements or that use of the Zero-X services will be uninterrupted, timely, secure or error-free. Nor does Zero-X make any warranty as to the accuracy or reliability of any information obtained through the Zero-X (including third party content), that any defects in the Zero-X will be corrected or that the Zero-X products or Zero-X services will be compatible with any other specific hardware or service. Further, Zero-X does not warrant that the Zero-X or the Zero-X servers that provide you with data and content are free of viruses or other harmful components.

Zero-X also assumes no responsibility for and shall not be liable, for any damages caused by viruses that may infect your Zero-X.

In the event of any loss, damage or injury, you will not look to Zero-X to compensate you or anyone else. You release and waive for yourself and your insurer all subrogation and other rights to recover against Zero-X arising as a result of the payment of any claim for loss, damage or injury.

Zero-X equipment and services do not cause and cannot eliminate occurrences of certain events, including, and Zero-X makes no guarantee or warranty, including any implied warranty of merchantability or fitness for a particular purpose, that the Zero-X equipment and services provided will detect or avert such incidents or their consequences.

Zero-X does not undertake any risk that you or property, or the person or property of others, may be subject to injury or loss if such an event occurs. The allocation of such risk remains with you, not Zero-X.

Other than the above product warranty for the Zero-X, its suppliers disclaim all warranties of any kind, whether express, implied, or statutory, regarding the Zero-X services, including any implied warranty of title, merchantability, fitness for a particular purpose, or noninfringement of third party rights.

Because some jurisdictions do not permit the exclusion of implied warranties, the last sentence of this section may not apply to you. Zero-X hereby further expressly disclaims all liability for any claims for service failures that are due to normal product wear, product misuse, abuse, product modification, improper product selection or your non-compliance with all applicable federal, state or local laws.

This warranty and warranty disclaimer give you specific legal rights, and you may have other rights that vary by state, province, or country. Other than as permitted by law, Zero-X does not exclude, limit or suspend other rights you have, including those that may arise from the nonconformity of a sales contract.

For a full understanding of your rights, you should consult the laws of your state, province, or country. For our Australian customers: Please note that this warranty is in addition to any statutory rights in Australia in relation to your goods which, pursuant to the Australian Consumer Law, cannot be excluded.

#### **LIMITATIONS OF ZERO-X LIABILITY**

Under no circumstances will Zero-X be liable in any way for any content, including, but not limited to, the loss of content, any errors or omissions in any content, or any loss or damage of any kind incurred in connection with use of or exposure to any content posted, emailed, accessed, transmitted, or otherwise made available via Zero-X.

Zero-X liability for damages, especially for breach of duty or obligation, delay in performance, non-performance, or malperformance shall be precluded, except when these are due to negligent breaches of any significant contractual duty or obligation on the part of Zero-X. Any liability for negligence is limited to direct losses usually

and typically foreseeable in such case. Should the claim for damages be based on wilful or grossly negligent breach of contractual duty or obligation on the part of Zero-X, the preclusion and limitation of liability mentioned in the preceding sentences will not apply. The preceding preclusion and limitation of liability will also not apply to claims for damages arising out of loss of life, bodily injury or health impacts for which Zero-X may be liable, or for non-contractual liability.

Some states and countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Additionally, this provision is not intended to limit Zero-X's liability in the event of Zero-X's wilful or intentional misconduct.

## 16. NOTES

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